

Risk Management Policy

It is Environmental Service Professionals' (ESP) policy that our team is committed to effective Risk Management to achieve our business objectives. We recognise that all businesses have associated risk and opportunities; however through effective risk management, we aim to provide our customers with the highest quality advice on environmental issues, which meets or exceeds our clients' expectations every time.

To achieve this we aim to develop, implement and improve our risk management systems that will help us to:

- Identify, characterise and manage risk in an efficient way,
- Evaluate opportunities based on the balance between risk and opportunity; and
- Make better, more informed business decisions.

We are committed to the programs guiding our continual performance are developed in risk management including:

- Implementing an appropriate risk assessment framework suitable to our business needs;
- Maintaining a culture of ownership, understanding and total employee involvement in the application of suitable risk management methods;
- Ensuring that our suppliers and sub-contractors are aligned with our policy and objectives, and are clear in the role that they play in ensuring our clients' satisfaction;
- Adequately resourcing appropriate systems to reduce risk to ESP and maintain a suitable risk versus opportunity balance;
- Monitoring, measuring and evaluating our risk management processes as internal and external environments change.

Ownership, responsibility and accountability for Risk Management within the business rests with all business units, management and employees. We aim to continually improve our Risk Management systems to help us make better decisions and achieve our business objectives.



Dr Simon Walker | Director

Date: 24 January 2020